# GEELONG WEST GIANTS MEMBERSHIP TERMS AND CONDITIONS

All Geelong West Giants Memberships are subject to the following terms and conditions.

# 1. Purchase of Membership

If you are successful in your Membership application, the Club will issue your Pack in a timely manner. The Club reserves its right not to accept any Membership application form in its absolute discretion.

#### 2. Term of Membership

Subject to the following terms and conditions, your Club Membership will entitle you to the benefits of Club. Membership from receipt of your Membership payment to 31 October of the year of your payment.

### 3. Membership Classifications

#### 3.1 Junior

To be eligible for a Junior Membership, the applicant must be 5 years of age or more and under the age of 15 as at 1 January of the year of your application.

#### 3.2 Student Concession

Student concession membership rates are not applicable.

### 3.3 Pensioner / Senior / Health Care Concession

Pensioner concession, Seniors Card, Health Care or Health Benefit card discounts are not applicable.

# 4. Transfer of Membership Cards

Club Members may transfer their membership (or tickets) to a family member of friend providing that family member or friend is at the equivalent level of entry. Junior Members who transfer their membership card or tickets to an adult will be refused entry and will have their ticket confiscated at the gates. The ticket will not be returned to the Member and a replacement fee (to be advised by the Club) will apply for the issue of a new Membership card.

#### 5. Payment

Players Club Membership fee is included when paying their Registration Fee through the SportsTG or My Netball sites.

Non-players Club Membership fee can be paid through the Club website <a href="www.geelongwestgiants.com.au">www.geelongwestgiants.com.au</a>. Follow the links for Club Memberships and you can pay with your credit card. Cash and cheque payments can be made to the Club however an Application Form must be completed and accompany the monies either mailed or hand delivered to the Treasurer. Should the payment be made via Direct Deposit, the first and last name of the applicant should be typed into the payment description section and the Application Form sent to the Treasurer.

# 6. GST and Levies

Except where expressly noted, all prices include GST.

## 7. Refund Policy

As a general policy, Club Memberships are non-refundable. Requests for refunds may be made in writing and are at the sole discretion of the Club's Executive Committee.

# 8. Cancellation Policy

The Club reserves its right to cancel a member's Club Membership without a refund where that member is deemed by the Club to have breached these terms and conditions (including where that member attempts to transfer or sell their Club Membership and/or associated benefits).

#### 9. Club Member Code of Conduct

While barracking and supporting your club is a vital part of the game, offensive or aggressive behaviour (including yelling and swearing when dealing with Club staff, agents or AFL Barwon or other event staff) will not be tolerated. Club Members who consume alcohol on a match day are to do so responsibly. Drunkenness will not be tolerated. Club Members who breach the behaviour code of conduct may face penalties including cancellation of Membership without refund. The Club endorses the AFL's stance on vilification and has a zero-tolerance for members or supporters that abuse the opposition, opposition supporters, or umpires on grounds of race, religion, gender and sexuality.

# 10. Variation to Club Membership Terms and Conditions

The Club may from time to time where reasonably necessary vary the terms and conditions of Club Membership. The Club will communicate any change to its membership terms and conditions via the Club website or email. Members will have no claim against the Club by reason of any change made to the terms and conditions of Club Membership.

## 11. General Recreation Reserve Rules

Club Members must adhere to all rules and restrictions imposed by the venues (and the bi-laws set out by Local Council) attended by the Club Member. All venues are smoke-free. Patrons are not permitted to bring alcohol into any venue and must adhere to strict restrictions placed on alcohol consumption in designated areas at all venues.

## 12. Lost or Stolen Memberships Cards

Membership cards remain the property of the Club. If a Club Membership card is lost or stolen, please email the Club's Membership Team at <a href="membership@geelongwestgiants.com.au">membership@geelongwestgiants.com.au</a> The Club will then issue a replacement Membership card subject to receipt of the replacement card fee (as advised by the Club). The card will be replaced at no cost upon provision if a police report or statutory declaration detailing the theft.

### 13. Voting Rights

Geelong West Giants Members over 18 years of age have Club Voting Rights.

# 14. Members' Privacy

All personal information will be used, and may be disclosed, by the Club (including for promotional and marketing purposes) in accordance with the Privacy Act.

### 15. Further Information

If you require further information in relation to these terms and conditions, please email membership@geelongwestgiants.com.au.